



### Action Taken Report- An Overview

Feedback is an initiative that Kamala Nehru College adopts to improve the quality of education and the effectiveness of the teaching-learning process.

- We have, for the last many years, done continuous evaluation of the teaching-learning reviews both formally and informally. For this, a detailed analysis is done with the help of the feedback team, where every department receives feedback from the students, submits the feedback analysis, and tries to work on the limitations.
- Apart from the feedback through google forms, there are feedback sessions with the Principal of the college, especially during COVID times, in order to understand the constraints both academically and emotionally.
- The outcome of these feedbacks has been observed very regularly, for example- as a part of feedback done in 2017-18, a suggestion came from the students that there should be an organized pattern for the extracurricular activities and that for student's time management for learning, Saturday should be an off day. As a result, from the succeeding semester Saturday was an off day for most of the departments and for those whose Saturday is working, Monday is an off day.
- Post the 2018 feedback to improvise the teaching-learning reforms in college and also to take care of outstation students, the college has been committed to redressing their concerns for which faculty members have started to mentor on the basis of a mentor-mentee ratio. Besides, the college has appointed a counsellor who sensitizes the administration periodically to address the problems of all students promptly.
- A dedicated box for students' feedback is installed in the college lobby, which gets cleared every second Monday of the month.
- This helps gather more feedback. Parents' and students' emails to the principal provide feedback and accordingly the necessary action is taken.
- The teachers' interaction with students takes place through the well-implemented process of mentoring and tutoring.
- It has been observed that this form of ongoing feedback becomes important, particularly in the case of outstation students and the differently-abled, as the college recognizes and caters to their distinctive needs, which in turn promotes a sense of well-being and cultural inclusivity among them.

# KAMALA NEHRU COLLEGE

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- Further, feedback analysis is productively implemented as improvement measures are undertaken in relation to infrastructural upgradation and sensitive approach is adopted to provide students and staff a comfortable environment.
- As a part of IQAC initiative, to enhance the teaching learning and to create a conducive environment in college, ICT training are done for both academic and non-academic staff of the college.
- It helps one know how to use DelNetfor easy references. These trainings have beenhelpful for all of us to understand the transitions between online and offline mode of education.
- As apart of this initiative, usage of google classrooms, sharing the sessions, using a whiteboard, and live streaming, are a few such measures that have been adopted across disciplines.
- To further enhance our ICT capabilities and to ensure the availability of resources to the students,E-journals and E-books have been efficiently used especially during the time of COVID.
- Even in the offline mode, availability of E-journals like JStor, Sage, Blackwell etc.was ensured to make an appropriate academic environment for students in college.
- As per the feedback of the Students and Alumni the foundation of the new academic block is laid

*Harpreet*

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